



Return address:  
Unit 7 Horsted Square  
Bellbrook Industrial Estate  
Uckfield  
East Sussex  
TN22 1QG  
Tel. 01825 768555

## Warranty Form

Date of purchase	Customer	Contact info	Product	Fault	Reg no.	Replacement?
						YES / NO

Additional notes:

Please complete this form and send with the product.

If you have any queries or problems contact Becca on 01825 768555 or send an email to: [becca@trafficangel.co.uk](mailto:becca@trafficangel.co.uk)

## Terms and conditions

10.1 The Seller warrants that on Delivery, and for a period of 12 months from the date of Delivery (Warranty Period) for exterior products and 24 months for interior products, the Goods shall:

- (a) conform in all material respects with their description;
- (b) be free from material defects in design, material and workmanship; and
- (c) be of satisfactory quality (within the meaning of the Sale of Goods Act 1979).

10.2 Subject to clause 10.3, if:

- (a) the Buyer gives notice in writing to the Seller during the warranty period within a reasonable time of discovery that some or all of the Goods do not comply with the warranty set out in clause 10.1;
- (b) the Seller is given a reasonable opportunity of examining such Goods; and
- (c) the Buyer (if asked to do so by the Seller) returns such Goods to the Seller's place of business at the Buyer's cost,

the Seller shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.

10.3 The Seller shall not be liable for Goods' failure to comply with the warranty set out in clause 10.1 in any of the following events:

- (a) the Buyer makes any further use of such Goods after giving notice in accordance with clause 10.2;
- (b) the defect arises because the Buyer failed to follow the Seller's oral or written instructions as to the storage, commissioning, installation, use, frequency of use and maintenance of the Goods or (if there are none) good trade practice regarding the same;
- (c) the defect arises as a result of the Seller following any drawing, design or specification supplied by the Buyer;
- (d) the Buyer damages the Goods as a result of the storage, testing, manufacturing or installation process or alters, or repairs such Goods without the written consent of the Seller;
- (e) the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions;
- (f) the Goods differ from their description or any specification provided by the Buyer to the Seller as a result of changes made to ensure they comply with applicable statutory or regulatory requirements; or
- (g) in the case where exterior electronics have been subject to pressure washing, acid, chemical or blast cleaning.

10.4 Except as provided in this clause 10, the Seller shall have no liability to the Buyer in respect of the Goods' failure to comply with the warranty set out in clause 10.1.

10.5 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.

10.6 These Conditions shall apply to any repaired or replacement Goods supplied by the Seller.